

Details of Stock Broker:

Stock Broker Name	Registration Number	Registered Address	Branch Address (if any)	Contact Number	Email Id
Sethi Finmart Pvt. Ltd.	INZ000240734	Ground Floor, Harrington Mansion, 8 Ho-Chi-Minh Sarani, Kolkata-700071	218, Laxmi Plaza,9 Laxmi Industrial Estate, New Link Road, Andheri West, Mumbai - 400053	022-66952826 / 27	info@sethifinmart.com

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	working hours	Email Id
Customer Care	Jayesh Patil	218, Laxmi Plaza, 9 Laxmi Industrial Esate, New Link Road, Andheri (W),Mumbai-400053	022-66952826	Mon-Sat:9.00 AM to 6.00 PM	info@sethifinmart.com
Head of Customer Care	Pranali Panchal	218, Laxmi Plaza, 9 Laxmi Industrial Esate, New Link Road, Andheri (W),Mumbai-400053	022-66952827	Mon-Sat:10.00 AM to 5.00 PM	sethifinmart@gmail.com
Compliance Officer	Vivek Kumar Sethi	218, Laxmi Plaza, 9 Laxmi Industrial Esate, New Link Road, Andheri (W),Mumbai-400053	9321090314	Mon-Sat:10.00 AM to 5.00 PM	compliance.sethi@gmail.com
CEO	Vivek Kumar Sethi	218, Laxmi Plaza, 9 Laxmi Industrial Esate, New Link Road, Andheri (W),Mumbai-400053	022-26347852	Mon-Sat:10.00 AM to 5.00 PM	vivek.icon@gmail.com

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.gov.in/scores/Welcome.html>
- Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

Key Managerial Personnel Details:

Sr. No.	Name of the Individual	Designation	Mobile Number	Email Id
1	Vikas Kumar Sethi	Managing Director	8591070258	vikasksethi@gmail.com
2	Vikas Kumar Sethi	Whole-Time Director	8591070258	vikasksethi@gmail.com
3	Vivek Kumar Sethi	CFO	8850522121	vivek.icon@gmail.com
4	Vivek Kumar Sethi	Compliance Officer	8850522121	vivek.icon@gmail.com

Filing Complaint Procedure:

Step 1: Call to customer care number or write to designated email.

Step 2: Acknowledgement mail sent with ticket no.

Step 3: Call to customer care number for finding out status of the complaint on the basis of Ticket Number